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| **SUPPORTING DOCUMENTS**  **Computer Professionals, Inc.** | **Document Code : FO-GW-GD-03** | |
| **Revision No.:** 0 | Page 1 of 1 |
| **Section:** 20.0 GENIISYS Web Development and Support | **Effective Date:** February 9, 2016 | |
| **Title** : Root Cause Validation Form | | |

**Note:** Include this page only when adding / amending / deleting a document. If using this document as a record, this Revision History page can be omitted.

**REVISION HISTORY**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Revision no | Date | Description of Changes | Reason for Revision | Revised by | Approved by |
| 0 | 09 Feb 16 | Initial check-in |  | GCMiralles | RCGanal |
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TM-BR-MG- 11 Rev02, 10302015

**ROOT CAUSE VALIDATION FORM**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **SR No.** | **BR No.** | **User ID** | | **Frequency of occurrence** | **Versions**  **(OS, Browser, etc.)** | | | **Date Submitted** | **Validated By** | **Approved By** |
|  |  |  | |  |  | | |  |  |  |
| **SUMMARY** |  | | | | | | | | | |
| **Steps done** | | | **Input** | | | **ACTUAL OUTPUT** | | | | |
| (Should start from the menu)  1.  2.  3.  4. | | | **Transaction:**  i.e.Quotation/PAR/Policy/OR No. | | | Preferred: With Screenshot | | | | |
| **ROOT CAUSE** | | | | | | | | | | |
| Line of codes | | | | | | | Revision | | | |
| **SA Remarks** | | | | | | | | | | |
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